Louisiana Travel Pulse

PRODUCED BY THE LOUISIANA OFFICE OF TOURISM

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LOT News Page 1 Updates on Oil Page 2 Spill Lodging / Gaming Page 3 Parks / Page 4 **Enplanements** Welcome Centers Page 5 Audubon Golf Page 6 Byways & ANHA Page 7 Bike Louisiana Page 8 Research Bits Page 9 Research Terms Page 10 The Louisiana Office of Tourism, along with other state and federal government agencies and private sector entities, continue to work together to monitor the impact of the oil spill and cleanup efforts in the Gulf of Mexico.

Much of the Louisiana Gulf Coast is unaffected by the oil spill and remains open for commercial and recreational fishing. All nine Louisiana coastal parishes (counties) continue to offer travelers historic and cultural attractions, world-acclaimed indigenous food and music, and notable restaurants and overnight accommodations.

The primary affected area is around the mouth of the Mississippi River in the southeast region of Louisiana. National Oceanic and Atmospheric Administration forecast maps identify an "area of uncertainty" that extends around the origin of the spill.

As of May 24, affected coastal areas and some areas of uncertainty had been closed to fishing by the Louisiana Department of Wildlife and Fisheries in portions of Iberia, Jefferson, Lafourche, Plaquemines, St. Bernard, St. Mary, Terrebonne and Vermilion parishes. Officials on Grand Isle also closed its public beach.

Louisiana crawfish are a freshwater shellfish species and all commercial crawfish ponds and natural habitat are inland and away from threatened areas.

Few affected areas are near inhabited areas. New Orleans is approximately 100 miles inland from affected areas and foresees no disruption in guest service or any negative impacts on visitors.

Louisiana's Department of Health and Hospitals, the Department of Environmental Quality and the federal Environmental Protection Agency are overseeing all efforts to monitor the possible effects the spill may have on inland areas.

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WWW. CRT.STATE.LA.US/TOURISM/RESEARCH/HOME.ASPX

The Louisiana Office of Tourism posts daily updates on the oil spill at http://www.louisianatravel.com/oil-spill-response

Official information is being posted by the response team (U.S. Coast Guard, Office of Homeland Security, National Oceanic and Atmospheric Administration, U.S. Department of the Interior, BP and Transocean) and updated several times each day at http://www.deepwaterhorizonresponse.com and https://www.deepwaterhorizonresponse.com and <a href="https://www.de

You can also find up-to-date information, along with links to other resources such as volunteer opportunities, at http://emergency.louisiana.gov/ and at http://emergency.louisiana.gov/ and at http://louisianacoast.audubon.org/

The Louisiana Office of Tourism is encouraging visitors with concerns about plans to travel in Louisiana to contact their destinations and/or local convention and visitors bureaus directly.

BP Gulf of Mexico response Contact information

BP America Press Office:

281 366 0265 Vessels of Opportunity

register boats to assist with response:

281 366 5511

U.S. Coast Guard Joint Information Center:

985 902 5231 Investor Relations: 281 366 4937

Environmental hotline and community infor-

mation:

866 448 5816

Claims:

1 800 440 0858 www.bp.com/claims

Wildlife distress hotline: Media and government inquiries:

866 557 1401 985 902 5231

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Volunteers: 1 985 902 5240

866 448 5816

Register your professional services:

281 366 5511

Lodging Statistics

Occupancy (%)									
	Jan	Feb	Mar						
This Year (2010)	50.7	64.0	65.4						
Last Year (2009)	55.5	65.4	62.5						
Percent Change	-4.80	-1.40	2.90						
ADR									
	Jan	Feb	Mar						
This Year (2010)	87.28	97.99	98.61						
Last Year (2009)	95.51	101.46	93.07						
Percent Change	-8.23	-3.47	5.54						

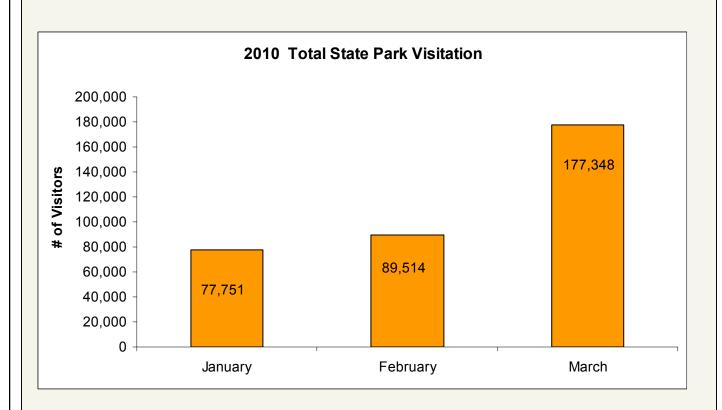
Louisiana Gaming Gross Revenue

		2010	2009	
Landbase Casino	1st Quarter	\$85,869,842	\$94,771,846	
	% Diff	-9%	-	
Riverboat Casino	1st Quarter	100,394,601	110,783,505	
	% Diff	-10.3%		

Airport Enplanements

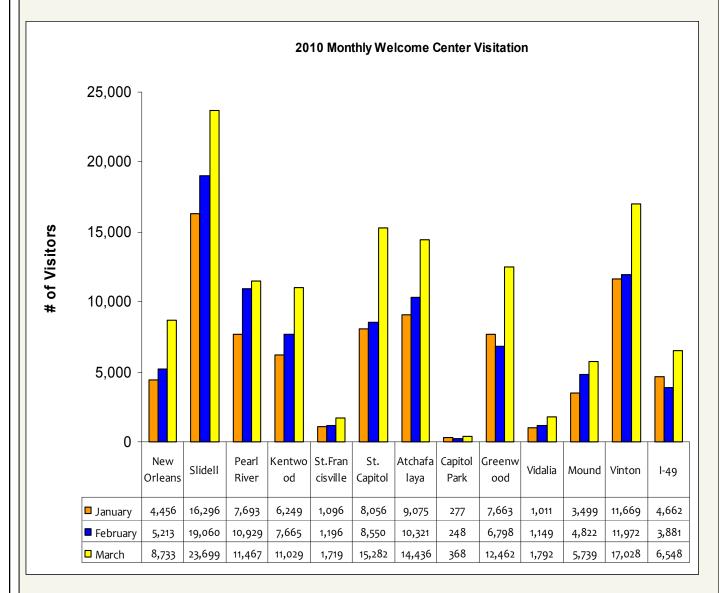
2010	New Orleans	Baton Rouge	Lafayette	Shreveport	Lake Charles	Monroe	Alexandria	Totals
Jan	290,449	25,124	15,951	17,543	4,127	6,483	11,950	367,500
Feb	307,089	25,247	16,216	15,999	4,262	5,871	13,772	384,194
Mar		30,824	17,361		4,840	8,152	12,270	68,607
Totals	597,538	81,195	49,528	33,542	13,229	20,506	37,992	820,301

State Park Louisiana Visitors



Welcome Centers

- ♦ The Office of Tourism's Welcome Centers Section has created a hospitality-oriented customer service training program to enhance skills and knowledge among tourism industry stakeholders. For details, call 225-342-8211.
- ♦ The Welcome Centers Section also seeks input in regard to the development of standards and criteria for displaying festival and event posters in centers statewide. Comments can be submitted to welcomecenters@crt.state.la.us



January - March 2010 Total Welcome Center Visitation: <u>303,808</u>

Audubon Golf Trail

	Olde Oaks Golf Club, Haus									Club, Haugl	iton		
	Gray Plantation	Cypress	Olde O.	Tamahka	Island	Oak Wing	Carter Plantation	TPC	Audubon	Atchafalaya	Black Bear	Wetlands	
Jan	864	400	1,196	307	1,056	854	1,194	1,083	1,493	656	421	1,256	
Feb	1,219	411	1,029	577	1,038	877	1,291	1,626	1,636	798	673	1,528	
Mar	2,035	1,218	2,535	1,741	2,028	1,778	2,763	2,941	2,999	2,114	1,556	2,630	
Apr	2,912	2,262	3,994	2,320	2,475	2,405	3,297	1,723	3,332	2,194	1,716		

AUDUBON GOLF TRAIL HAS AN UPATED WEBSITE!

Louisiana's Audubon Golf Trail is a service of the Louisiana Office of Tourism:

For Reservations

1-866-AGT-IN-LA (248-4652)

Media Inquiries

For media inquiries about the Audubon Golf Trail, contact Vito Zuppardo, at 225 928 3778 or media@audubongolf.com.

General Inquiries

Contact: Eric Kasper ekasper@crt.state.la.us



Louisiana Byways

Byway Grant Application 2010

On Friday April 16th, the following 4 grant applications were sent to FHWA for review:

- Collaborative Marketing of the 5 Byways in the South
- Louisiana River Road Steamboat Overlook Interpretive Center at Burnside Landing
- The Great River Road-San Bernardo Scenic Byway Interpretive Center
- Marketing Civil War Related Attractions along the Great River Road in AR, LA and MS for the 150th Anniversary of the Civil War

This \$15,267,960 total is the highest dollar request by the Louisiana Scenic Byway Program in its history. The largest grant requests are for the construction of interpretive centers along the Louisiana Great River Road.

For details on the Louisiana Byways program, contact Doug Bourgeois, Program Director dbourgeois@crt.state.la.us or 225-342-8146

Atchafalaya National Heritage Area

The Atchafalaya National Heritage Area, a cooperative endeavor among the Louisiana Office of Tourism, the Atchafalaya Trace Commission and the National Park Service, is the 14-parish region designated by Congress in 2006. The Atchafalaya National Heritage Area is a model of authenticity in heritage development and ecotourism, a truly fascinating and "foreign" place here in the middle of the U.S. culture. The area manages to be authentic and real, while offering outstanding amenities for residents and visitors

The Heritage Area recently conducted a branding campaign that yielded media applications, new graphics, the tagline "America's Foreign Country" and a brand statement. The brand statement was used as the script for a promotional and educational, 6-minute video of this area to which visitors make repeated visits. The video can be viewed at http://vimeo.com/10718228.

For more information, visit <u>www.atchafalaya.org</u>. For information on the small business tax credit program, contact Debra Credeur at <u>dcredeur@crt.state.la.us</u> or 225-219-0768.

Introducing the **NEW** BIKELOUISIANA.COM!



If you have any pictures, new trails, content and events that you would like to see on the site, you may submit those to Jeff Richard at jrichard@crt.state.la.us

Research Tid Bits

Biking vacations attracted more than 27 million travelers in the past five years and they rank as the third most popular outdoor vacation activity in America, (following camping and hiking).

People who take biking trips tend to be young and affluent. About half are between the ages of 18 and 34 and one-fourth are from households with an annual income of \$75,000 or more

(Source: Adventure Travel Report 2009)





Camping is the number one outdoor vacation activity in America. One third of U.S. adults say they have gone on a camping vacation in the past five years and only 6% of people who have gone camping said it was not for them.

Camping vacationers tend to be married with children at home. The average age of travelers who go camping is 37 and their median household income is \$43,000

(Source: Adventure Travel Report 2009)

Over 49 percent of U.S. adult leisure travelers consider their pet to be part of the family and 18 percent of U.S. adult leisure travelers usually take their pets with them when they travel.

(Source:travehorizonsTM, July 2009)





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This publication is designed to inform the reader on current trends in the travel industry.

Tourism Research Terms

<u>Exploratory research</u> - a form of marketing research that is used to obtain preliminary information and clues.

<u>Gateway city</u> – a city with an international airport

<u>Positioning strategy</u> – the development of a clear, unique, and attractive image for a company and/or product in the minds of target customers.

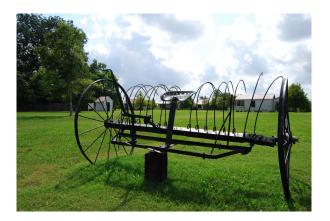
<u>Economic Impact study</u> – research into the dollars generated by an industry and how these dollars impact the economy through direct spending, the indirect impact of additional job creation and the generation of income and tax revenue.

<u>Percent Change</u> – amount of growth up, flat, or down from the same period last year (month, ytd, three months, twelve months). Calculated as ((TY-LY)/LY)* "100".

<u>Sample</u> – the portion of a population chosen to represent the population being studied for research.

<u>Welcome Center Visitors</u> - the number of visitors who sign the register at Louisiana's 13 state welcome centers.

<u>Market</u> - all existing and potential customers for a product or service.



Frogmore Plantation